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Substitute for form 1449A/B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete If Known	
				Application Number	09/909866
				Filing Date	July 23, 2001
				First Named Inventor	Mark J. Stender
				Art Unit	2166
				Examiner Name	Not Yet Assigned
Sheet	1	of	1	Attorney Docket Number	SPLT-P01-005

U.S. PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (If known)				
LS. 4	AA*	US-5,182,705		01-26-1993	Barr, R. et al.	
LS. 6	AB*	US-5,262,940		11-16-1993	Sussman, Lester	
LS. 6	AC*	US-5,493,105		02-20-1996	Desai, Nimesh R.	
LS. 6	AD*	US-6,615,258		09-02-2003	Barry, B.R. et al.	


FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ²
		Country Code ³ -Number ⁴ -Kind Code ⁵ (If known)	MM-DD-YYYY			

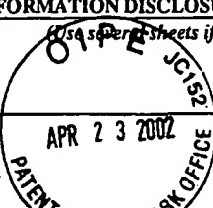
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NON PATENT LITERATURE DOCUMENTS				
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Examiner Signature		Date Considered	10/11/05
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Form PTO-1449 (Rev. 2-32)	U.S. Department of Commerce Patent & Trademark Office	Atty. Docket No. TRAV0005	Serial No. 09/909,866
INFORMATION DISCLOSURE STATEMENT (Use separate sheets if necessary)		Applicant Mark J. STENDER, et al.	
		Filing Date July 23, 2001	Group Technology Center 2100

U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Sub-Class	Filing Date (if appropriate)
<i>R.S.G.</i>	6,144,990	11/7/2000	Brandt, et al.	709	203	12/23/96
<i>R.S.G.</i>	6,122,632	9/19/2000	Botts, et al.	707	10	7/21/97
<i>R.S.G.</i>	5,974,430	10/26/99	Mutschler, et al.	707	505	9/30/97
<i>R.S.G.</i>	5,793,964	8/11/98	Rogers, et al.	395	200.32	6/7/95
<i>R.S.G.</i>	5,754,830	5/19/98	Butts, et al.	395	500	4/1/96
<i>R.S.G.</i>	5,701,451	12/23/97	Rogers, et al.	395	600	6/7/95
<i>R.S.G.</i>	5,191,522	3/2/93	Bosco, et al.	364	401	1/18/90
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>R.S.G.</i>	"Finding Intranet Solutions at Comdex," <i>Communications Week</i> , No. 638, pp. 95(7), November 18, 1996
<i>R.S.G.</i>	"Solect Launches IAF 2.5, A Comprehensive Billing and Customer Care Solution; Software Infrastructure Enables Service Providers to Grow Their Internet Business," <i>Business Wire</i> , p. 3090284, March 9, 1998
<i>R.S.G.</i>	"SiteBridge Corporation Launches CustomerNow for Real-Time Customer Service on the Web," <i>Business Wire</i> , p. 4271173, April 27, 1998
<i>R.S.G.</i>	"MATRAnet Addresses Gap in Customer Relations, Enabling Companies to Maximize Web Sales," <i>M2 Presswire</i> , June 9, 1999

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